



CUSTOMER EXEMPTION CLAIM

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CUSTOMER EXEMPTION CLAIM FORM - INSTRUCTIONS

If you are tax exempt and believe you have paid tax in error, you may request Love's Travel Stops & Country Stores, Inc.'s ("Love's") assistance in seeking a refund from the applicable state. Customer must fully complete the Customer Exemption Claim Form (the "Exemption Claim Form") and submit such form within the timeline as provided in Tax Exemption Procedures available at www.loves.com.

CUSTOMER INFORMATION

Business name (if applicable)

First name Last name

Address

City State

Postal code Phone

Email address

REFUND CLAIM INFORMATION

Account number (Fuel or Tire Care account number) Invoice number/receipt number

State in which transaction occurred Date of transaction

Store number/city in which transaction occurred Disputed amount/amount of refund requested

Brief description of claim

CERTIFICATION AND SIGNATURE

BY SUBMITTING THIS EXEMPTION CLAIM FORM, CUSTOMER FULLY UNDERSTANDS AND AGREES TO THE EXEMPTION CLAIM FORM TERMS AND CONDITIONS

Signature

Print name Title

Date

EXEMPTION DOCUMENTATION (at least one document must be provided)

- Exemption certificate (state issued form or letter)
- Streamlined Sales Tax Agreement - Certificate of Exemption
- Uniform Sales & Use Tax Certificate - Multijurisdiction
- Direct Pay Permit (state issued)
- Copy of government issued check or credit card (government employees only)
- State issued Letter of Authorization or Affidavit

SUPPORTING DOCUMENTATION (at least one document must be provided)

- Sales receipt
- Completed Assignment of Right Form
- Billing invoice (Fuel or Tire Care)

Customer Exemption Claim Terms and Conditions

By submitting this Exemption Claim Form, customer acknowledges and agrees that:

- It has reviewed, fully understands and agrees to the Tax Exemption Procedures available at www.loves.com;
- Each customer submission of an Exemption Claim Form is an "Exemption Claim";
- It hereby releases, waives, discharges, holds harmless, defends and indemnifies Love's, and its affiliates, and each of their officers, directors, employees, and agents (the "Love's Parties"), from any and all claims, suits, causes of action, suits, proceedings, demands, assessments, judgments, charges, penalties, costs and expenses (including any payment made in good faith in settlement of any claim or potential claim, and including the full amount of any reasonable attorneys' fees and other legal expenses) (collectively, "Claims") arising from or in connection with customer's Exemption Claim. Customer specifically understands that it is releasing, discharging and waiving any Claims that it may have presently or in the future against the Love's Parties with respect to the Exemption Claim;
- The Love's Parties make no representation or warranty as to the likelihood of success of customer's Exemption Claim, nor the exempt status of customer;
- Notwithstanding anything to the contrary herein, customer's sole claim against the Love's Parties related to the Exemption Claim is to receive a refund of the claimed tax (in whole or in part, as applicable) to be paid in accordance with the Tax Exemption Procedures;
- THE LOVE'S PARTIES SHALL NOT BE LIABLE FOR DAMAGES OF ANY KIND, WHETHER ACTUAL, SPECIAL, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL, ARISING FROM OR RELATED TO A CUSTOMER'S EXEMPTION CLAIM; and
- This Exemption Claim Form constitutes the entire agreement between customer and Love's, and supersedes all prior or contemporaneous agreements, representations, warranties or understandings with respect to an Exemption Claim. If any provision of this Exemption Claim Form is found to be invalid by any court having competent jurisdiction, the invalidity of such provision shall not affect the validity of the remaining provisions of this Exemption Claim Form, which shall remain in full force and effect. No waiver of any term of this Exemption Claim Form shall be deemed a further or continuing waiver of such term or any other term. The person signing and submitting this Exemption Claim Form represents and warrants that he or she is duly authorized and has legal capacity to execute and deliver this Exemption Claim Form on behalf of the customer. This Exemption Claim Form is the entire agreement between the parties with respect to the subject matter contained herein. Customer expressly agrees that exclusive jurisdiction of any dispute with the Love's Parties, or in any way relating to an Exemption Claim, resides in the federal or state courts located in Oklahoma County, State of Oklahoma and customer further agrees and expressly consents to the exercise of personal jurisdiction in such courts in connection with any such dispute. This Exemption Claim Form shall be governed and construed by the laws of the State of Oklahoma, without respect to its conflict of laws principles.

BY SUBMITTING THIS EXEMPTION CLAIM FORM, CUSTOMER AFFIRMS (i) ITS INTENTION TO EXEMPT AND RELIEVE LOVE'S FROM ALL LIABILITY AND EXPENSE IN CONNECTION WITH THE EXEMPTION CLAIM, (ii) ACKNOWLEDGMENT, REPRESENTATION AND WARRANTY THAT IT HAS READ AND FULLY UNDERSTANDS THE NATURE AND EFFECT OF EACH SECTION OF THIS EXEMPTION CLAIM FORM, AND (iii) IT UNDERSTANDS THAT THIS EXEMPTION CLAIM FORM IS A BINDING LEGAL CONTRACT, EFFECTIVE AS OF THE DATE OF SUBMISSION.